

# EXCLUSIVE OFFER TO TAKE PART IN RINNAI'S EXTENDED SERVICE PLAN!

## SENSEI™

### PRODUCT REGISTRATION REQUIRED

As a new customer, Rinnai is offering you the opportunity to enroll in its Extended Service Plan, which covers labor on all Rinnai SENSEI™ Tankless Water Heater models if you register within 90 days of purchase of your unit. Products not registered will still be covered under the Rinnai standard product limited warranty as provided in the Installation and Operation manual which comes with this product. Warranty information is also available on Rinnai's web site at [rinnai.us](http://rinnai.us).

#### RESIDENTIAL APPLICATIONS:

The Extended Service Plan provides 48 months of labor coverage for SENSEI model Tankless Water Heaters installed in a residential application. This coverage period begins after the initial labor warranty coverage has expired, providing residential customers with a total of 60 months labor coverage from date of purchase when used in a residential hot water application. New residential owners can enroll in Rinnai's Extended Service Plan for free by simply registering their product within 90 days of purchase at [rinnai.us/product-registration](http://rinnai.us/product-registration) or by calling 1-866-RINNAI-1 (746-6241).

#### ADDITIONAL LIMITATIONS:

1. The Extended Service Plan does NOT cover Tankless Water Heaters used for structure heating or in closed loop applications.
2. The Extended Service Plan does not cover products that exceed 12,000 operation hours.

#### COMMERCIAL APPLICATIONS:

The Extended Service Plan provides 12 months of labor coverage for Sensei Tankless Water Heaters installed in a commercial application. This coverage period begins after the initial labor warranty coverage has expired, providing commercial customers with a total of 24 months labor coverage from date of purchase when used in a commercial hot water application. New commercial owners can enroll in Rinnai's Extended Service Plan for free by simply registering the product within 90 days of purchase at [rinnai.us/product-registration](http://rinnai.us/product-registration) or by calling 1-866-RINNAI-1 (746-6241).

#### ADDITIONAL LIMITATIONS:

1. The Extended Service Plan does NOT cover Tankless Water Heaters used for structure heating or in closed loop applications.
2. The Extended Service Plan does not cover products that exceed 12,000 operation hours.

#### HOW TO REGISTER A PRODUCT:

1. Fill out the Product Registration Card that is adhered to the front of your product.
2. Download the Rinnai Control-R™ App from the App Store to register within the app.
3. Visit [rinnai.us/product-registration](http://rinnai.us/product-registration) or call 1-866-RINNAI-1 (746-6241).



**Rinnai America Corporation**

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